

**From:** "Kiecker, Kaylee" <Kaylee@hollywoodchamber.net> [kaylee@hollywoodchamber.net]  
**To:** PETER ZARCONE [peter.zarcone@lapd.lacity.org]  
**CC:** OSBALDO RAMOS [30916@lapd.lacity.org], BENEDICT FERNANDES [34273@lapd.lacity.org], ARMAND CARRANZA [armand.carranza@lapd.lacity.org]  
**Subject:** FW: tourism committee meeting - thursday, aug 27  
**Created:** 07-Aug-2015 16:00  
**Delivered:** 07-Aug-2015 16:00  
**Stored:** 29-Oct-2015 17:37  
**Status:** forwarded,opened,read  
**Box Type:** received  
**Folder:** PETER ZARCONE Home > Mailbox  
**Message Id:** 55C4D61E.LAPDDomB.POB5.200.20000D0.1.F569.1  
**Attachments:** TEXT.htm [Save] [Open]  
 Mime.822 (excluded from export)

---

Captain Zarconi,

I realize that this is a difficult subject but Leron has requested that someone from LAPD come and address this to our committee. Our next committee meeting is Thursday, August 27th at 4pm. I would be happy to add an officer to the start or end of the agenda, whichever works best on your end. We are anxious for some updates on what is being done... or even how our committee can help! This troublesome issue has plagued us for many years and would be good to hear if there is some sort of plan in place. Please let me know asap and thank you for all that you do for us.

Kaylee

Kaylee Kiecker  
 Executive Vice President  
 Hollywood Chamber of Commerce  
 7018 Hollywood Blvd.  
 Hollywood, CA 90028  
 (323) 469-8311 ex. 15  
 (323) 469-2805 fax  
 Kaylee@hollywoodchamber.net<mailto:Kaylee@hollywoodchamber.net>  
 www.hollywoodchamber.net<http://www.hollywoodchamber.net/> |  
 www.walkoffame.com<http://www.walkoffame.com/>

**From:** Gubler, Leron  
**Sent:** Friday, August 07, 2015 3:22 PM  
**To:** Kiecker, Kaylee <Kaylee@hollywoodchamber.net<mailto:Kaylee@hollywoodchamber.net>>  
**Subject:** FW: Re:

KK,

This is very disturbing ... perhaps something that should also be put on agenda of Tourism Committee to discuss?

Leron Gubler  
 President & CEO  
 Hollywood Chamber of Commerce



7018 Hollywood Blvd  
Hollywood, CA 90028  
Phone: (323) 469-8311  
Fax: (323) 469-2805  
www.hollywoodchamber.net<http://www.hollywoodchamber.net>

<image001.png>

From: Tony Hoover [mailto:tony@redlinetours.com]  
Sent: Friday, August 07, 2015 12:05 PM  
To: Daniel Halden <daniel.halden@lacity.org<mailto:daniel.halden@lacity.org>>  
Cc: Kiecker, Kaylee <Kaylee@hollywoodchamber.net<mailto:Kaylee@hollywoodchamber.net>>; Kerry Morrison (kerryhmorrison@gmail.com<mailto:kerryhmorrison@gmail.com>)  
<kerryhmorrison@gmail.com<mailto:kerryhmorrison@gmail.com>>; Gubler, Leron  
<Leron@hollywoodchamber.net<mailto:Leron@hollywoodchamber.net>>; Michael Hernandez  
<michael@redlinetours.com<mailto:michael@redlinetours.com>>; Captain Armand Carranza  
<armand.carranza@lapd.lacity.org<mailto:armand.carranza@lapd.lacity.org>>; Sgt. Osbaldo Ramos  
<30916@lapd.lacity.org<mailto:30916@lapd.lacity.org>>; Sgt. Ben Fernandes  
<34273@lapd.lacity.org<mailto:34273@lapd.lacity.org>>  
Subject: RE: Re:

Thank you Dan. In the future I will ask the visitor to do as you suggest. I do have my doubts. Here's the reason why.

We had a group of students at the north east corner of Hollywood & Highland waiting at stop light to cross over to Hard Rock Café. A guy came up to the group lunged at them (as if to hit someone) and showered the group with all kinds of obscene 4 letter words. It was very scary for myself and the group because we had no way to tell if he was going to do something violent.

Following that incident, I visited the Hollywood Precinct on Wilcox to ask how my employees should handle these situations and was told that unless the person physically harmed someone that nothing would be done about it. The officer at the desk apologized and said they would not send out a car based on how I described the scenario. I was told that threatening movements such as "lunging at the group" and profanity are not illegal. I was told that verbal aggression is only enforceable if he said something using a pronoun like "I'm going to F\*\*k you up" or "you're a c\*\*t". He said that it's not enforceable if they say "f\*\*k" or "c\*\*t".

Furthermore, he said that if something did happen we would have to remain at the scene until police arrived when, of course, all the people want to do is get away from the situation. So this poses a very big problem with tourists especially. As in the Bradley Majors situation he says "fearful for my safety and the safety of my family, I picked up the pace to get away from him."

I just want to describe my experience so that you know we have made attempts to get educated about how to deal with these situations but cant seem to get anywhere with a protocol.

Tony Hoover  
Red Line Tours Ilc  
Red Line Group Travel



Celebrating our 15th Anniversary

P.O. Box 2089, Hollywood, CA 90078

(323) 371 0373 t (323) 402-1070 f

tony@redlinetours.com<mailto:tony@redlinetours.com>

tony@redlinegrouptravel.com<mailto:tony@redlinegrouptravel.com>

From: Daniel Halden [mailto:daniel.halden@lacity.org]

Sent: Friday, August 07, 2015 11:26 AM

To: Tony Hoover

Cc: Kaylee Kiecker; Kerry Morrison (kerryhmorrison@gmail.com<mailto:kerryhmorrison@gmail.com>); Ieron Gubler;

Michael Hernandez; Captain Armand Carranza; Sgt. Osbaldo Ramos; Sgt. Ben Fernandes

Subject: Re:

Adding Captain Carranza and Sgt Ramos and Sgt Fernandes.

Tony, if someone believes they have been assaulted they need to report it to the police IMMEDIATELY.

Dan Halden

Hollywood Field Deputy

Councilmember Mitch O'Farrell

City of Los Angeles, 13th District

daniel.halden@lacity.org<mailto:daniel.halden@lacity.org>

(213) 207-3015

www.cd13.com<http://www.cd13.com>

On Aug 7, 2015, at 11:08 AM, Tony Hoover <tony@redlinetours.com<mailto:tony@redlinetours.com>> wrote:

Good morning.

Can anyone tell me if there is a place we can report malicious activity with regard to the tour operators? A family can up to me today that were walking from Hollywood & Highland parking to our box office at the Egyptian Theatre and said that on the way they were (as they stated it) "violently and viciously assaulted" on the way to us. It was a family of 4 from Wisconsin – mother, father, teenage daughter and 9 year old son.

They said that one of the sales persons in the blue vans in front of the Guinness Museum tried to sell them a tour and they said they were not interested. They were then surrounded by other sales persons who said they did want to buy their tour and didn't know it yet. They refuse again so one guy took the lid off his hot coffee and threatened to throw it on them. They called the teenage daughter a cu\*t and called the rest of the family other expletives (including the 9 year old boy!) and walked after them as they were walking down the street. By the time they got to us they were a obviously shaken.

This is the same group of people (they have blue polo shirts and blue vans) that prompted the attached letter from the Bradley Majors family if you remember.

This stuff just can't keep going on.



Tony

Tony Hoover  
Red Line Tours llc  
Red Line Group Travel  
Celebrating our 15th Anniversary

P.O. Box 2089, Hollywood, CA 90078  
(323) 371 0373 t (323) 402-1070 f  
tony@redlinetours.com<mailto:tony@redlinetours.com>  
tony@redlinegrouptravel.com<mailto:tony@redlinegrouptravel.com>

<2015-04-08 Bradley Majors Letter.pdf>

